



# Qualitycom ((NORTH))

September 2024

*“Life is to be lived, not controlled; and humanity is won by continuing to play in face of certain defeat.”*

*Ralph Ellison*

## Connect

Early bird pricing is still available for the 37th Annual [Safe Practice Management Conference](#) Nov 22, 2024.

Who's who in Northern Quality Improvement - meet [Levi Giles](#).

Did you miss the Season 3 finale of [Qualitycast North](#)? Listen to Deanna Danskin's final episode reflecting on her experience as co-host and producer.

## Learn

Minute QI - [SMART Goals](#)

[7 Reasons for Psychological Safety in Healthcare Organizations](#) and how physicians unconsciously undermine it.

Book Review - [Voluntary Simplicity](#) by Duane Elgin.

## Collaborate

Are you a PQI Alumni? Join us for an [Alumni event](#) on Nov 29, 2024 in Vancouver, BC.

To improve health care, [Focus on Fixing Systems – Not People](#).

Did you know there is a searchable database of Quality Improvement (QI) projects across British Columbia? Access [the Exchange](#) to avoid reinventing the wheel, align efforts and resources, and find ways to effectively work together.

**Bonus:** Ever feel you're stuck working on a never ending conveyer belt? Laugh at this classic [I love Lucy](#) clip.

**Do you have a question about Quality Improvement? Facing a challenge in your QI project and need advice? We're planning a special Qualitycast North Q&A podcast episode next season so e-mail us your questions at [qualitycomms@northernhealth.ca](mailto:qualitycomms@northernhealth.ca).**