







# November 2024

#### "Nothing in life is to be feared, it is only to be understood. Now is the time to understand more, so that we may fear less." - Marie Curie

## Connect

Calling all NH PQI Alumni! You're invited to an exclusive NH PQI Alumni event in Vancouver on Friday Nov 29/2024 Details and support available on our website.

Who's who in Northern Quality Improvement - meet Irindu Liyanage.

Frustrated about health misinformation? Find out how to fight it by listening to Jay Van Bevel's plenary lecture at QF24.

#### Learn

Minute QI - The Theory of Constraints.

Book Review - All Physicians Lead by Dr. Leon E. Moores.

Want to take your systems thinking to the next level? **Dancing with Systems**, is a beautiful and accessible essay on systems thinking by Donella Meadows.

## Collaborate

Feeling as though you are falling through health care gaps? Listen to how Patient Partner, Kim Eggers is removing the barriers to quality health care in the North.

Looking to solve a quality improvement problem? Join Northern Health's Physician Quality Improvement Virtual Action Learning Series (VALS). Intake registration for the 2025 cohort is now open.

Engage to Improve: Creative Solutions for Working Better Together by Health Quality BC on Nov 27-28/2024.

Have your voice heard at the PHSA Listening Tour Nov 14/2024.

Bonus: Are you an introvert struggling to get heard at meetings? Try these tips from HBR.

Do you have a question about Quality Improvement? Facing a challenge in your QI project and need advice? We're planning a special Qualitycast North Q&A podcast episode next season so e-mail us your questions at qualitycomms@northernhealth.ca.

Qualitycom North is produced and edited by Dr. Shyr Chui and Levi Giles, members of the Northern Health Physician Quality Improvement (PQI) Team and supported by the Provincial PQI initiative. This newsletter is produced on the unceded territory of the Lheidli T'enneh First Nation.