

Qualitycom North

March 2024

*“If you tell people where to go, but not how to get there, you’ll be amazed at the results.” -
George S. Patton*

Welcome to the first edition of our newsletter **Qualitycom North**. For all healthcare quality improvers, our aim is to inspire, educate and encourage you in your QI efforts. Every month, we’ll be publishing links to interesting healthcare QI-related articles, news and opportunities to **Connect, Learn and Collaborate** within the Quality Improvement community based in Northern British Columbia and beyond.

Connect

How does better medicine for Indigenous peoples translate to better medicine for everyone? Listen to the latest episode of our podcast **Qualitycast North** and find out.

With current worldwide events as they are, we could all do with a little extra hope right now. Listen to Don Berwick’s 2023 IHI Keynote address and hear how kindness can still save us!

Want to get inspired for healthcare quality improvement? Join us at the 2024 HQBC Forum in Vancouver April 24/25.

Learn

Book Review by Dr. Shyr Chui: **Never Eat Alone** and other secrets to success, one relationship at a time.

Interested in brushing up on QI terminology, theory or language? **Minute QI** launches in our April newsletter!

Article by Dr. Shyr Chui: **Healthcare Organizations Across the World are Embracing QI**.

Collaborate

The voice of patient partners is indispensable. PQI recently welcomed a new Patient Partner Advisor, **Kim Eggers**.

Are you a Physician in the Northeast looking to catapult Physician QI capacity and culture? **Apply to join our team today!**

“Collaboration has no hierarchy. The Sun collaborates with soil to bring flowers on the earth. - Amit Ray.
The QI team came together to do some focused planning around the implementation of their new proposal. Peek into their day **here**.

**In case you missed it, here’s another link to [Island Health’s QI Christmas Video](#).
Enjoy!**

Qualitycom North is produced and edited by Dr. Shyr Chui and Levi Giles, members of the Northern Health Physician Quality Improvement (PQI) Team and supported by the Provincial PQI initiative. This newsletter is produced on the unceded territory of the Lheidli T’enneh First Nation.

[Subscribe](#) to Qualitycom North or [Unsubscribe here](#)