



# Qualitycom ((NORTH))

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*"If you know something's going to work, it's not worth working on. It requires no courage. It requires no faith. It requires no skin in the game. Whether you're a spy or a teacher or a spouse or a painter or an abuela or an astronaut or a monk or a barista or a board-game designer, the bits that matter are the bits you make matter by putting yourself on the line for them. The unknown is the foundry where you forge your chips. Everything important is uncertain. Sitting with the discomfort of that uncertainty is the hard part, the wedge that can move the world."*

Eliot Peper

## Connect

Why your doctor may be quilting and your nurse may have a podcast: an article by Grace Farris.

"Physician Quality and the role of the College" S03E05 [Qualitycast North](#).

From 3 months to 3 days. How one physician drove down waits for Maternity service referrals: a QI project by Dr Charlene Lui.

## Learn

Book Review- [Wiring the Winning Organization](#) by Gene Kim and Stephen Spear.

Minute QI- [The 5 Why's](#).

"If we are to consider solving any complex problem involving patients, then we must put their voice, their needs front and center and build solutions from there. If the solutions have remained hidden from us thus far, it probably means we're looking in the wrong place." Read the rest of [Where's the Why?](#) by Dr. Shyr Chui.

## Collaborate

PQI Alumni are invited to join the SSC/NHA QI Steering Committee Members for a day of [workshops](#) in Prince George on June 18th.

[VALS Cohort 7](#) Registration is now open!

Still skeptical about Joy in Work initiatives? Then read [this](#).

**Bonus:** Want to live longer? [The link between optimism and longevity](#)