



Qualitycom ((NORTH))

July 2024

“I ask God to send a swordsman and God says ‘look at your hands’”

Melissa Brody, from ‘Problem Area’

Connect

Missed Dr. Jakubec's excellent podcast interview on Ketamine infusion therapy for refractory depression? Catch it [here](#).

Who's who in Northern Quality Improvement - meet [Heather Walker](#).

Northern BC Physicians, did you know you can receive 20.5hrs of CME, get reimbursed up to \$30K for time spent and, solve a quality problem in your workplace at the same time? You can, by taking Northern Health's Physician Quality Improvement Virtual Action Learning Series (VALS). Intake registration for the 2025 cohort is now open. [Find out more information and register here](#).

Learn

Book Review- [This is Lean](#) by Niklas Modig and Par Ahlstrom.

Minute QI- [The Model for Improvement](#).

Article- [Why new medical technologies promise the earth, but fail to deliver](#) by Dr. Shyr Chui.

Collaborate

Do you need permission to improve quality? Doing our job well is just part of our job. That means quality should be a given. No, you don't need permission. [But you do need to turn up](#).

For a competitive and innovative solution to solving healthcare problems, check out [Code Hack](#) in Island Health.

The PQI program is making an [impact on the healthcare system!](#)

The Medication Reconciliation improvement team at UHNBC is looking for a physician to join their team. Good med rec is a keystone of patient safety. If you're interested, please contact [Natalie Kulyk's](#) office.

Bonus: The History of Lawn Tennis. As it's summer, here's a fun tidbit about The All England Croquet Club in Wimbledon. Oh, to have been a fly on the wall at the Club Board meetings in 1876 when they were debating switching from croquet to the 'new' lawn tennis craze. Nobody likes change, especially if it strikes to the heart of your organization's original core identity.

Qualitycom North is produced and edited by Dr. Shyr Chui and Levi Giles, members of the Northern Health Physician Quality Improvement (PQI) Team and supported by the Provincial PQI initiative. This newsletter is produced on the unceded territory of the Lheidli T'enneh First Nation.