



Qualitycom ((NORTH))

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“Everything in the world we want to do or get done, we must do with and through people.”
-Earl Nightingale

Connect

Have you listened to Dr. Daisy Dulay’s excellent [Qualitycast North](#) interview on the impact of QI work on the physicians who do it? We talk about rediscovering purpose, finding joy in work and “slow medicine”.

Did you miss the [SSC/NHA QI team](#) holiday card?

What’s the invisible glue that supports a great work culture? Listen to Kedar Mate and Thomas Lee’s brilliant IHI Forum 2024 keynote address on [“Social Capital”](#).

Learn

Minute QI - How to perform a risk assessment on your qi project using a [SWOT analysis](#).

Book Review - [Change by Design](#). How design thinking transforms organizations and inspires innovation by Tim Brown.

Looking for a new QI project? [Here’s how to find one!](#)

Collaborate

For a reminder of the patient perspective, read this [heartfelt article](#) about navigating the healthcare system.

We hear a lot about maximizing critical resources but often forget the inefficiencies involving scheduling. Here’s how [one hospital cuts its CT scheduling backlog by almost 6 weeks and saved \\$1.6M a year](#).

PQI Alums Webinar Series (PAWS) invites you to join their virtual evening workshop focused on [Working with Patient Partners](#) Jan 23/25.

Bonus: [The Strategic Power of Hope](#). A HBR article. [hint: it’s not magical thinking]

Do you have a question about Quality Improvement? Facing a challenge in your QI project and need advice? We’re planning a special Qualitycast North Q&A podcast episode next season so e-mail us your questions at qualitycomms@northernhealth.ca.