



Patient and Families

Provincial examples

- Decrease patient wait times for dermatologist consultations
- Increase efficiency of LLTO patient transfers to Vancouver
- Improve B.C.'s emergency departments' capacity in the early identification and effective care of sepsis

Regional examples

- Increase access to renal services for those outside Prince George
- Decrease surgical site infections across Northern Health
- Strengthen Northern Health's at-home services to prevent admissions to hospital

Facility examples

- Decrease number of medication errors at UHNBC
- Increase hand washing at Prince Rupert Regional Hospital
- Reduce acute care occupancy rates at Mills Memorial

Department examples

- Decrease the number of falls on our ward
- Increase the number of patients admitted through the emergency department being transferred to an inpatient bed within 10 hours
- Increase the amount of time our team spends with patients and families

Clinic examples

- Improve use of EMR amongst the physicians
- Increase the colon screening in our community clinic
- Increase hypertension and blood pressure management at the ABC Clinic

Office examples

- Increase cholesterol screening in my patient panel
- Improve billing processes
- Increase office efficiency by scheduling appointments differently

Patient visit examples

- Increase patient education and support self-management
- Improve care of patients living with chronic pain with support from my PSP coach
- Trial a group medical visit approach for a time-efficient way of caring for patients who share a condition

Why Quality Improvement?

Ask Dr. Mike Evans

Northern Health Quality Framework

