

## GOALS FOR THE PQI PROGRAM

- CREATE A CULTURE OF QUALITY IMPROVEMENT
- PROVIDE TRAINING AND OPPORTUNITIES FOR QI ACTIVITIES
- ENHANCE QI CAPABILITY
- COLLABORATE WITH THE HEALTH AUTHORITY



## PHYSICIAN QUALITY IMPROVEMENT



It is not as much work as you think it's going to be. You get compensated for your work, which is great. With the support of a PQI coach and the training they have and the training we have access to as part of this process it's actually not as onerous as you think. It is very satisfying when it results in a change and improvement.

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### QI COACHES

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 [sscbc.ca](http://sscbc.ca)  
SPECIALIST SERVICES COMMITTEE

Do you want to use  
Quality Improvement  
to make a difference?

 **PHYSICIAN  
QUALITY  
IMPROVEMENT**  
An SSC Initiative

 **SPECIALIST SERVICES  
COMMITTEE**

 **northern health**  
the northern way of caring



## Northern Health PQI Offers

### INTRODUCTORY

Get exposed to the exciting world of Quality Improvement and develop an interest in learning more.

#### TOPICS INLCUDE

- What is Quality Improvement?
- Introduction to a Project Charter

#### INTRO TO QUALITY IMPROVEMENT

A 2.5 hour interactive, in-person workshop facilitated by your very own Northern PQI coaches.

#### IHI OPEN SCHOOL

Brief, informative online modules that can be completed at your own pace.

In addition to QI training, we also offer:

- Seed Grants
- Support to attend QI Conferences
- Physician Peer Mentorship
- Coaching, which includes:
  - Facilitating QI training
  - Delivering skill building workshops
  - Identifying project specific training needs and supports



### INTERMEDIATE

Obtain the skills to participate in a successful QI project.

#### TOPICS INLCUDE

- Quality Improvement Charter
- Process Mapping
- Driver Diagrams
- Building a team
- Change Ideas
- Measurement Basics
- PDSA Cycles

#### FUNDAMENTALS OF PHYSICIAN QUALITY IMPROVEMENT

Bring your project idea and team to this multi-day interactive workshop. We'll support you to immediately apply your learning to your project and, with the continued support of your PQI coach, you'll leave with the confidence and skills you need to get started right away!

#### SKILL BUILDING WORKSHOPS

Quick-paced, skill specific training designed to address what you need to know, when you need to know it. Your coach will support you with training on a tool or skill and then help you apply your learning to your project.

### VIRTUAL ACTION LEARNING SERIES (VALS)

Join a virtual cohort of teams from across Northern Health to simultaneously learn together and complete quality improvement projects with a shared priority.

#### NORTHERN HEALTH INTERMEDIATE QUALITY IMPROVEMENT

Northern Health's quality improvement training program. Join an interdisciplinary cohort to complete a combination of in-person and webinar training over 8 months.

### ADVANCED

Advance your skills and understanding to lead QI projects and teams and spark positive change in your workplace.

#### TOPICS INLCUDE

- Coaching and mentoring
- Team Dynamics
- Working with Patient Partners
- Publishing QI