

STRATEGIC PRIORITIES

PRIORITY 1: Healthy People in Healthy Communities

- Renew and implement the First Nations Health and Wellness Plan **4**
- Partner to support healthy communities and healthy environments **11**
- Manage health risk factors and support healthy living, following the lifetime prevention schedule. **15**

PRIORITY 2: Coordinated and Accessible Services

- Improve access and coordination **19**
- Reorganize health services to support people to stay independent and meet acute and complex needs **6**
- Use innovative practices in transportation, accommodation and technology **5**
- Improve access to surgical and diagnostic services **2**

PRIORITY 3: Quality

- Advance a culture of quality and safety **76**
- Embed a person and family centered approach **19**
- Partner to promote innovation and continuous learning **20**
- Implement and maintain evidence informed standards **26**

PRIORITY 4: Our People

- Physically and psychologically safe workplaces **16**
- Promote culturally safe practices **4**
- Develop leadership **4**
- Support people to enjoy fulfilling careers **10**

Priority 5: Communications, Technology, and Infrastructure

- Communicate with Northerners using traditional and digital platforms **6**
- Ensure staff and physicians are active participants in dialogue and decision making **6**
- Use innovative technologies to support new ways of practicing in person and virtually **10**
- Work with partners to invest in capital projects **2**

ACUTE CARE STABILIZATION

- Implement supports to ensure people, processes, and technology to optimize access and reduce weight times **8**
- Design and spread process interventions to optimize acute care occupancy **5**
- Diagnostic services stabilization **4**
- Improve coordination of patient transfer services **2**

SAFER CARE

- Digitally enabling clinical processes, practices, and documentation **8**
- Facilitate Northerners to actively engage in digital health **1**
- Advance the use and functionality of the Cerner EHR **1**

STRENGTHEN CARE MODELS AND PATHWAYS

- Develop and implement services and pathways that strengthen the Primary Care Home and linkages with specialized services **15**
- Strengthen mental health and substance use care pathways **7**
- Strengthen Primary Care Home linkages to improve equity, access, and experience of care for rural, remote and First Nations communities **16**

REALIZE RECONCILIATION & ENHANCE CULTURAL SAFETY

- Establish and improve mechanisms for reconciliation **3**
- Develop and implement an engagement strategy that identifies Indigenous health priorities **2**
- Deliver and evaluate cultural safety education **2**
- Implement recommendations described in Making it Real **1**
- Collaborate with Indigenous partners for health system improvement **3**

OPTIMIZE SURGICAL SERVICES

- Implement supports to ensure people, processes, and technology to optimize access and reduce wait times **5**

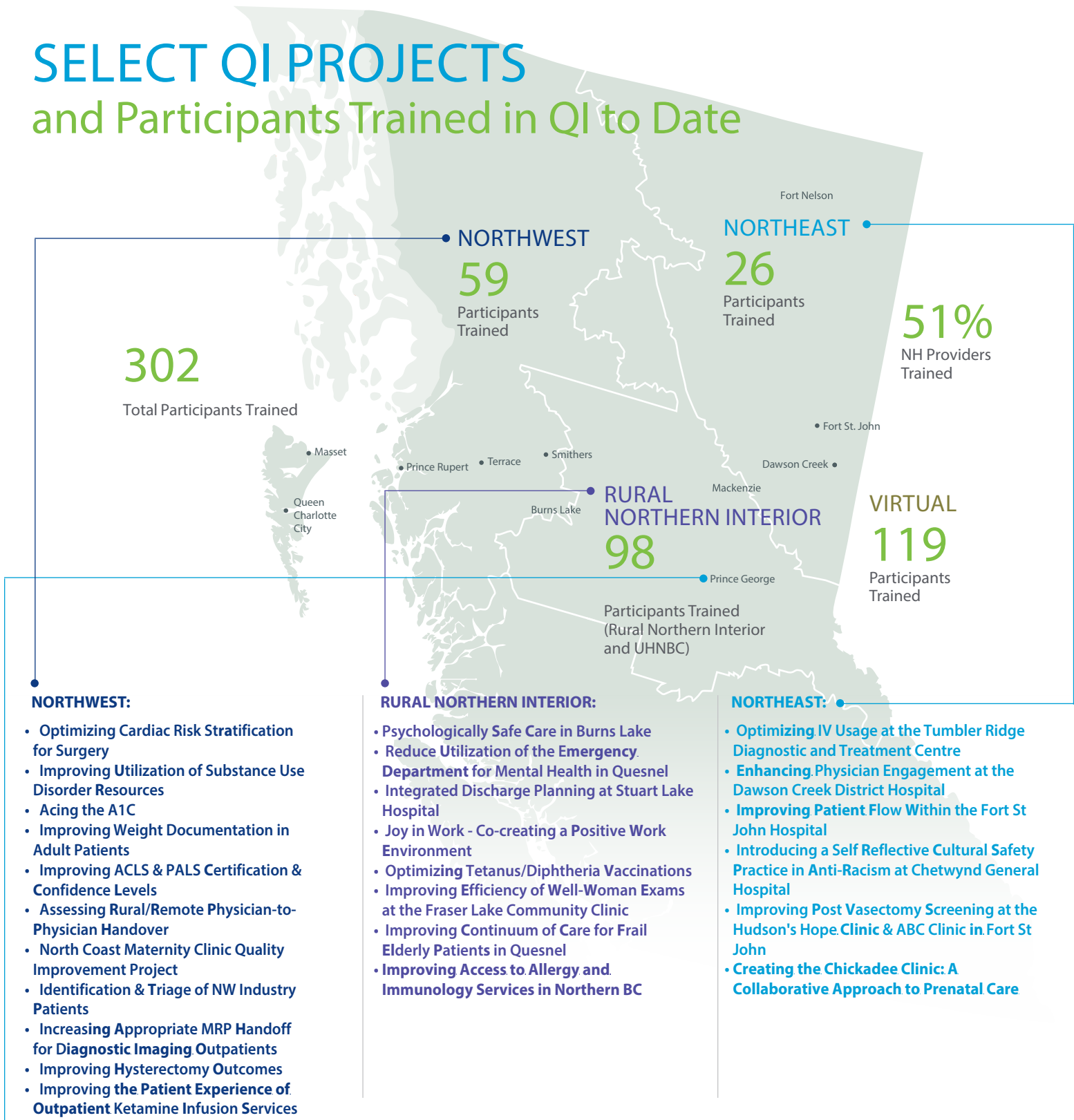
WORKFORCE SUSTAINABILITY

- Address the gap between labour supply and demand while maintaining fulfillment and satisfaction **6**
- Enhance staff and physician recruitment and onboarding **1**
- Redesign services to optimize skills and technologies **5**
- Support physician and staff retention **20**



SELECT QI PROJECTS

and Participants Trained in QI to Date



NORTHWEST:

- Optimizing Cardiac Risk Stratification for Surgery
- Improving Utilization of Substance Use Disorder Resources
- Acing the A1C
- Improving Weight Documentation in Adult Patients
- Improving ACLS & PALS Certification & Confidence Levels
- Assessing Rural/Remote Physician-to-Physician Handover
- North Coast Maternity Clinic Quality Improvement Project
- Identification & Triage of NW Industry Patients
- Increasing Appropriate MRP Handoff for Diagnostic Imaging Outpatients
- Improving Hysterectomy Outcomes
- Improving the Patient Experience of Outpatient Ketamine Infusion Services

RURAL NORTHERN INTERIOR:

- Psychologically Safe Care in Burns Lake
- Reduce Utilization of the Emergency Department for Mental Health in Quesnel
- Integrated Discharge Planning at Stuart Lake Hospital
- Joy in Work - Co-creating a Positive Work Environment
- Optimizing Tetanus/Diphtheria Vaccinations
- Improving Efficiency of Well-Woman Exams at the Fraser Lake Community Clinic
- Improving Continuum of Care for Frail Elderly Patients in Quesnel
- Improving Access to Allergy and Immunology Services in Northern BC

NORTHEAST:

- Optimizing IV Usage at the Tumbler Ridge Diagnostic and Treatment Centre
- Enhancing Physician Engagement at the Dawson Creek District Hospital
- Improving Patient Flow Within the Fort St John Hospital
- Introducing a Self Reflective Cultural Safety Practice in Anti-Racism at Chetwynd General Hospital
- Improving Post Vasectomy Screening at the Hudson's Hope Clinic & ABC Clinic in Fort St John
- Creating the Chickadee Clinic: A Collaborative Approach to Prenatal Care

UNIVERSITY HOSPITAL OF NORTHERN BC (PRINCE GEORGE):

- Assessing Length of Stay for Admissions of <48 hours at UHNBC through the Emergency Department
- Improving CT Patient Wait Times
- Improving Intubation of Patients in the Emergency Department at UHNBC
- Physician Peer Support for Prince George
- Reducing Sub-Standard Plain Radiographs for Acute and Chronic MSK-related Problems
- Visual Acuity Checks in the UHNBC Emergency Department
- Patient Education for the Psychiatric Inpatient Unit
- Joy at Work in the UHNBC Radiology Department
- Chronic Pain Group Medical Visits at the Blue Pine Clinic
- Reducing Weight Bias Among Providers and Staff in a Team-Based Primary Care Clinic

For more information about PQI projects in your region, please contact your PQI Coach:

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