

DIMENSIONS OF QUALITY

RESPECT Honouring a person's choices, needs and values	SAFETY Avoiding harm and fostering security	ACCESSIBILITY Ease with which health and wellness services are reached	APPROPRIATENESS Care that is specific to a person's or community's context	EFFECTIVENESS Care that is known to achieve intended outcomes	EQUITY Fair distribution of services and benefits according to population need	EFFICIENCY Optimal and sustainable use of resources to yield maximum value
INDIVIDUAL PERSPECTIVE					SYSTEM PERSPECTIVE	

AREAS OF CARE

OPTIMIZING THE EARLY YEARS Advancing early development and maternal health and wellness
STRENGTHENING HEALTH & WELLNESS Promoting well-being and preventing injury, illness and disability
RETURNING TO HEALTH & WELLNESS Getting better when faced with acute illness or injury
LIVING WITH ILLNESS OR DISABILITY Care and support for living with chronic illness and/or disability
COPING WITH TRANSITION FROM LIFE Planning, care and support for life-limiting illness and bereavement
