



# Qualitycom ((NORTH))

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*“Whatever you’re meant to do, do it now. The conditions are always impossible.”*

Doris Lessing

## Connect

Did you miss the story of Mind Space and how a local Island Health QI project became a super successful Provincial Community Mental Health Program? Listen to Dr. Fiona Petigara’s episode of [Qualitycast North](#).

Who's who in Northern Quality Improvement - meet [Laura Parmar](#).

Want to join dedicated improvement professionals from across the globe to tackle health care's most pressing challenges? Registration is now open for [IHI in Orlando](#) (Dec 8-11).

## Learn

Book Review- [Nine Lies About Work](#) by Marcus Buckingham

Minute QI- [Malcolm Gladwell’s “Tipping Point”](#)

What is [Human Factors Engineering](#)? (Clue it’s not a ethically dubious genetics experiment)

Have you ever wondered what an entire healthcare organization centered around Quality might look like and how it might get there? If so, set aside an hour, grab a cup of coffee or a glass of wine and read [IHI’s white paper on Whole System Quality](#).

## Collaborate

Submit your QI work! The [call for abstracts for HQBC Quality Forum 2025](#) (Vancouver, Mar 11-14) is now open.

“It’s up to us - Taking the Power for Change”. Listen to Helen Bevan’s excellent plenary at HQBC’s 2024 Quality Forum.

Northern BC Physicians, did you know you can receive 20.5hrs of CME, get reimbursed for time spent and solve a quality problem at the same time? Join Northern Health’s Physician Quality Improvement Virtual Action Learning Series (VALS). Taken VALS already? Refer a colleague! Intake [registration](#) for the 2025 cohort is now open.

**Bonus:** Want to improve Joy in your workplace? [Try running a Bake-off!](#)

**Do you have a question about Quality Improvement? Facing a challenge in your QI project and need advice? We’re planning a special Qualitycast North Q&A podcast episode next season so e-mail us your questions at [qualitycomms@northernhealth.ca](mailto:qualitycomms@northernhealth.ca).**